

# Are you attractive?

Wendy Hall Response Consulting Australia

#### Defined as a

"Leading workplace that maximises the full potential of their workforce through practices that demonstrate effective employee recruitment, engagement and retention"

Australian Business 2018

## What does it look like?

"a well-managed, high-performing, industry leading organisation that provides a stimulating and supportive workplace"

With a culture of trust – a key driver of sustainable engagement, which drives performance.

# Top 25 engaged companies benefit from:

- 18 per cent higher productivity
- 250 per cent revenue growth
- 12 per cent greater customer advocacy
- 50 per cent fewer sick days
- 87% less likely to leave organisation
- ...as compared with the lowest 25 per cent of engaged companies\*.
  - Employee Engagement Task Force

#### **Focus Areas**

- Organisational Culture & Leadership;
- Employee Education, Training & Development;
- Employee Health, Safety & Satisfaction;
- Performance Management;
- Recognition & Remuneration.

# Satisfiers (Motivators)

- Role Clarity know my role, how to do it well and
- Recognition know how well I am doing
- Advancement & Opportunities to grow

### Satisfiers cont

- Ownership sense of control over work
- Training develop competence in your role
- Safety processes, beliefs and behaviours

# Dissatisfiers (Hygiene)

- Pay undervalued
- Communications not being informed
- Values not practiced
- Relationship with Peers and Leaders
- Work conditions
- Leadership
- Counterproductive systems





